

Case study

CUSTOMER:



Supervielle Seguros is a company of Grupo Supervielle, which *is present in Argentina since 1887*. It takes care of the protection and welfare of more than six hundred thousand people through insurance services to individuals and businesses. *For the last few years they have been on the road to digital transformation and have found in TheEye a technological partner to make their processes more efficient.*



AREA:

Management,
Purchasing, Accounting,
Finance.



GOAL:

Account receivable
reconciliations.



CHALLENGE:

Automate in less than 2 months the reconciliation between 3 different reports involving 3 people from different areas of the company, achieving operational integrity. **This manual process**, where information is processed and manual controls are performed, **requires more than 160 hours per month.**

ECONOMIC IMPACT:

- **Penalties** for audit non-compliance.
- **Customer** dissatisfaction.
- **Time required:** 1 FTE (+160 hours per month).



SOLUTION:

Unattended backoffice TheEye Reconciliation bot that is responsible for Reconcile reports > update data > verify data integrity.

Implementation time: 2 months.

For this success story we worked hand by hand with the Supervielle Seguros team under the leadership of **Tatiana Monroy Medina, IT Management Leader.**

RESULTS:

+160 hours freed up for analysis, correction of deviations and dedication to other valuable tasks in each area.

- > **Return on investment in 3 months.**
- > **Operational integrity.**

> We are currently working on automating insurance quoting to free up agent time.